



FREQUENTLY ASKED QUESTIONS: CISA LEARNING



Overview & Background

The Cybersecurity & Infrastructure Security Agency is excited to launch *CISA Learning* – our new go-to learning management platform! CISA Learning will initially replace the Federal Virtual Training Environment (FedVTE) and in the coming weeks also replace CISA's Content Management System (CCMS), Regional Role Based Training (RRBT) and Registration Hub into a single system for CISA staff, contractors and external partners that provides:

- **Comprehensive Tracking:** Learners can easily manage training records and their professional development journey leveraging a wide array of CISA's learning resources.
- **Versatile Learning:** From classroom-based courses to virtual instructor-led sessions and self-paced online modules, CISA Learning has it all!
- **Enhanced Reporting:** Provides comprehensive reporting including self-reporting for staff and organizational leaders.

FREQUENTLY ASKED QUESTIONS

- **What systems is CISA Learning replacing?**

CISA Learning will eventually replace CISA's multiple learning platforms. The initial deployment of CISA Learning will replace FedVTE for external users. In the following weeks, CISA Learning will also replace CISA Content Management System (CCMS), Regional Role Based Training (RRBT) and Registration Hub into one consolidated enterprise system and be available for CISA users.

- **When will CISA Learning be available?**

CISA Learning is now available for external users! The initial deployment of CISA Learning will be accessible to external users that were previously using FedVTE. In subsequent weeks, CISA Learning will be opened to CISA staff and contractors as CISA prepares to sunset CCMS and RRBT.

- **Will CISA Learning be available to all FedVTE users?**

Yes. All FedVTE users, including CISA employees and federal, state, local, tribal, territorial (SLTT) partners, veterans and the public will be able to access the same learning content in CISA Learning. Course content previously available via FedVTE will be available to external users once they have registered to CISA Learning via [Login.gov](https://login.gov). In the following weeks, CISA users will access CISA Learning via single-sign-on using their DHS issued PIV/CAC.

- **How do we access CISA Learning?**

External users can access CISA Learning using the following url: <https://learning.cisa.gov>. CISA Learning will be made available to our external users first. *Note: CISA staff and contractors will have access in the coming weeks and will receive further communications once the system is live for our internal users.* **For more information refer to the CISA Learning site:** <https://niccs.cisa.gov/education-training/cisa-learning>.

- **How do I access CISA Learning if I am an external user (e.g., civilians, other federal employees, veterans)?**

External users will be required to use Login.gov to create a new account to access CISA Learning. Login.gov is a secure government site used by many other federal agencies. While Login.gov uses personal identifiable information (PII) for verification, this information is not shared with or captured in CISA Learning. For more information, visit: [What is Login.gov? | Login.gov](#). *Note: CISA users should NOT use Login.gov as they will access CISA Learning through single-sign-on once available to them*

- **Will the content in CISA Learning differ from FedVTE?**

CISA Learning will continue to offer the same no cost online cybersecurity training as FedVTE on topics such as cloud security, ethical hacking and surveillance, risk management, malware analysis, and more. Don't worry if you don't see all the courses day one – our team is working hard to make all the courses available soon! Please contact the helpdesk if you have any questions about course content.

- **Will CISA staff and external users (e.g., civilians, other federal employees, veterans) have the same access in CISA Learning?**

FedVTE Users, including external users, will continue to have access to the same great learning content in CISA Learning. CISA employees and contractors will have access to additional learning content including mandatory agency training and courses that align to specific career paths.

- **Will a record of the training I completed in FedVTE transfer to CISA Learning?**

FedVTE training records will be available in CISA Learning by accessing My Transcript. If there are specific questions about individual past records, please contact the helpdesk.

- **When will CISA users learn more about CISA Learning?**

More information will be provided to the CISA Workforce in the coming weeks about how to prepare for the launch of CISA Learning.

NEED FURTHER ASSISTANCE?

For more information or to seek additional help, contact us at TOC@mail.cisa.dhs.gov or (202) 771-CISA (2472).